



Data Protection

The Neuhäuser Group (hereinafter referred to as "Neuhäuser") takes the protection of personal data very seriously. We have therefore taken technical and organizational measures to ensure that the data protection regulations at Neuhäuser are complied with. All web activities are conducted in accordance with applicable personal data protection and data security legislation. Our security measures are continuously improved in line with technological developments. When communicating by e-mail, however, we cannot guarantee complete data security, so we recommend that you send us your confidential information by post.

By using our website you consent to the collection and processing of your personal data in accordance with this privacy policy.

1 Information about the Collection of Personal Data

(1) Below we will inform you about the collection of personal data when using our website. Personal data is all data that personally refers to you, e.g. name, address, e-mail addresses, user behavior.

(2) Responsible in accordance with Art. 4 para. 7 of the EU General Data Protection Regulation (GDPR) are the following:

Neuhäuser Magnet- und Fördertechnik GmbH, Scharnhorststraße 11-16, D-44532 Lünen,
Neuhäuser GmbH, Scharnhorststraße 11-16, D-44532 Lünen,
Neuhäuser Windtec GmbH, Scharnhorststraße 11-16, D-44532 Lünen.

You can reach our data protection officer at our postal address with the addition "the data security officer" or at privacy@neuhaeuser.com.

(3) When you contact us by e-mail or via a contact, sales, purchasing and service form, we will store the information you provide (your e-mail address and name) to answer your questions. We will delete the data that has been collected in this context after storage is no longer required or limit the processing if there are statutory retention requirements.

(4) If we rely on commissioned service providers for individual functions of our offer or would like to use your data for advertising purposes, we will inform you in detail below about the respective transactions. In doing so, we also name the specified criteria for the storage duration.

2 Your Rights

(1) You have the following rights with respect to the personal data concerning you:

- to request **information** about your personal data processed by us in accordance with Art. 15 GDPR. In particular, you are entitled to information about the processing purposes, the category of personal data, the categories of recipients to whom your data has been disclosed, the planned storage time, the existence of the right to rectification, deletion, limitation of processing or objection, the existence of the right to complain, the source of your data, if not collected from us, and the existence of automated decision-making including profiling and, where appropriate, meaningful information about their details;



- in accordance with Art. 16 GDPR, to immediately demand **correction** of incorrect data or completion of personal data stored with us;
- to demand the **deletion** of your personal data stored by us in accordance with Art. 17 GDPR, unless processing is required to exercise the right to freedom of expression and information, for the fulfillment of a legal obligation, for reasons of the public interest or for the assertion, exercise or defense of legal claims;
- to demand the **restriction of the processing** of your personal data in accordance with Art. 18 GDPR, as far as the accuracy of the data is disputed by you, the processing is unlawful, but you reject its deletion and we no longer need the data, but you require this, for the exercise or defense of legal claims or you have objected to the processing in accordance with Art. 21 GDPR;
- in accordance with Art. 20 GDPR, to receive your personal data provided to us in a **structured, standard and machine-readable format** or to request transmission to another person responsible;
- in accordance with Art. 7 para. 3 GDPR, to revoke your once given **consent** to us at any time. As a result, we are not allowed to continue the data processing based on this former consent for the future.

(2) If your personal data is processed on the basis of legitimate interests in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR, you have the right to file an objection against the processing of your personal data in accordance with Art. 21 GDPR, provided that there are reasons for this arising from your particular situation or the objection is directed against direct advertising. In the latter case, you have a general right of objection, which will be implemented by us without specifying any particular situation.

Please direct your request / objection to contact@neuhaeuser.com or in writing to the following address: **Neuhäuser Magnet- und Fördertechnik GmbH**, Scharnhorststraße 11-16, D-44532 Lünen.

Please direct your request / objection to the contact@neuhaeuser.com or in writing to the following address: **Neuhäuser GmbH**, Scharnhorststraße 11-16, D-44532 Lünen.

Please direct your request / objection to the contact@neuhaeuser.com or in writing to the following address: **Neuhäuser Windtec GmbH**, Scharnhorststraße 11-16, D-44532 Lünen.

(3) You also have the right to lodge a complaint about the processing of your personal data by us with a data protection supervisory authority.

3 Collection of Personal data when Visiting our Website

(1) When using our website for information only, i.e. if you do not register or otherwise provide us with information, we will only collect the personal data that your browser transmits to our server. If you wish to view our website, we will collect the following data, which is technically necessary for us to display our website and to ensure the stability and security (legal basis is Art. 6 para. 1 sentence 1 lit. f GDPR):

- (2) - IP address
- Date and time of the request



- Content of the request (concrete page)
- Access status / HTTP status code
- Transmitted amount of data
- Website from which the request comes
- Browser
- Operating system and its interface
- Language and version of the browser software.

(2) We use cookies on our website. These are small files that your browser creates automatically and that are stored on your device (laptop, tablet, smartphone, etc.) when you visit our website. Cookies do not harm your device, do not contain viruses, Trojans or other malicious software.

(3) Information is stored in the cookie that results in each case in connection with the specific device used. However, this does not mean that we are immediately aware of your identity. On the one hand, using cookies serves to make the use of our offer more pleasant for you. For example, we use so-called session cookies to recognize that you have already visited individual pages on our website. These are automatically deleted after leaving our website.

(4) In addition, to improve usability, we also use temporary cookies that are stored on your device for a specified period of time. If you visit our website again to take advantage of our services, it will automatically recognize that you have already been with us and what entries and settings you have made so you do not have to re-enter them.

(5) On the other hand, we use cookies to statistically record the use of our website and to evaluate it for the purpose of optimizing our offer (see section 4). These cookies allow us to automatically recognize when you visit our website again that you have already been with us. These cookies are automatically deleted after a defined time.

(6) The data processed by cookies is required for the purposes stated to protect our legitimate interests as well as that of third parties according to Art. 6 para. 1 sentence 1 lit. f GDPR.

(7) Most browsers accept cookies automatically. However, you can configure your browser so that no cookies are stored on your computer or a message appears before a new cookie is created. However, disabling cookies completely may mean that you cannot use all the features of our website.

4 Integration of Google Maps

(1) On this website we use the offer of Google Maps. This allows us to show you interactive maps directly on the website and allow you to use the convenient map feature.

(2) By visiting the website, Google receives the information that you have accessed the corresponding subpage of our website. In addition, the data mentioned under Section 3 of this declaration will be transmitted. This is done regardless of whether Google provides a user account that you are logged in to, or if there is no user account. If you are logged in to Google, your data will be directly associated with your account. If you do not wish to be associated with your profile on Google, you must log out before activating the button. Google stores your data as usage profiles and uses them for purposes of advertising, market research and / or tailor-made website design. Such an evaluation is done in particular (even for users who are not logged in) to provide demand-oriented



advertising and to inform other users of the social network about their activities on our website. You have the right of objection to the creation of these user profiles, whereby you must contact Google to exercise this right.

(3) Further information on the purpose and scope of the data collection and its processing by the plug-in provider can be found in the provider's privacy policy. You can also find out more about your rights and privacy settings here: <https://www.google.com/intl/en/policies/privacy>. Google also processes your personal information in the United States and is subject to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US Framework>.

5 Further Functions and Offers of our Website

(1) In addition to the purely informational use of our website, we offer various services that you may use if you are interested. To do this, you will generally need to provide other personal information that we use to provide the service and for which the aforementioned data processing principles apply.

(2) We sometimes use external service providers to process your data. These have been carefully selected and commissioned by us and are bound by our instructions and are regularly inspected.

(3) Furthermore, we may disclose your personal data to third parties if this is necessary for the performance of the contract, the enforcement of our rights, in particular for the enforcement of claims arising from contractual relationships, and for safeguarding our own legitimate business interests with regard to the advice and support of our customers, as well as conclusion of contracts or similar services are offered by us together with partners. For more information, please refer to your personal data or below in the description of the offer.

(4) Insofar as our service providers or partners are based in a country outside the European Economic Area (EEA), we will inform you about the consequences of this circumstance in the description of the offer.

6 Data Security

During your visit to our website we use the widespread SSL (Secure Socket Layer) technology in conjunction with the highest level of encryption supported by your browser. As a rule, this is a 256-bit encryption. If your browser does not support 256-bit encryption, we use 128-bit v3 technology instead. You can see whether a single page of our website is encrypted by the closed key or lock icon in the lower status bar of your browser.

We also take appropriate technical and organizational security measures to protect your data against accidental or intentional manipulation, partial or total loss, destruction or against unauthorized access by third parties. Our security measures are continuously improved in line with technological developments.

7 Change of Privacy Policy



We reserve the right to update this Privacy Policy from time to time, in particular to reflect changing legislation or case law. We therefore recommend that you visit this website regularly so that you are aware of the protection and processing of your data.

8 General

We also take corporate privacy very seriously at Neuhäuser.

The relevant legal provisions require that personal data be processed in a manner that ensures the rights of data subjects to the confidentiality and integrity of their data. These rules prohibit the unauthorized or unlawful processing of personal data as well as the intentional or unintentional violation of the security of processing in a manner that results in destruction, loss, alteration, unauthorized disclosure, or unauthorized access.

For this reason, our employees are obliged to maintain secrecy and, in particular, to comply with the data protection provisions for confidentiality in accordance with Art. 5 para. 1 lit. f, Art. 32 para. 4 of the General Data Protection Regulation (GDPR).

Employees are therefore prohibited from processing, using or making personal data accessible to third parties in any way without authorization. If external service providers are commissioned by Neuhäuser to process personal data for the first time, they will be contractually obliged to comply with the requirements of Art. 28 GDPR.

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